Welcome!

Congratulations on joining SAP Business Network as a supplier. You’re now part of a global network of 4 million companies. Leading businesses like yours have leveraged their SAP Business Network Enterprise Accounts to grow their business, improve operational efficiencies, and deliver a better experience to their customers.

Your supplier account has been designed to make transacting with your customers as easy as possible. To get started and trained on how to use your SAP Business Network account with Gilead, please follow the steps below:

1. Visit our Supplier Training page

   Learn how to set up and operate your supplier account on our detailed Supplier Training Page. If the above hyperlink doesn’t work, copy-paste the following link in your browser instead: https://support.ariba.com/Adapt/Ariba_Network_Supplier_Training/

2. Review the specifics of transacting with Gilead

   Make sure to read through the present document to become familiar with all business specific actions and requirements set up by your customer. This document will help you navigate through the detailed content of our Supplier Training Page.

We wish you a lot of success using SAP Business Network!
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SCOPE OF GILEAD’S PROJECT

This section specifies which documents will be transacted through SAP Business Network. Some of them will be mandatory, others will simply be available and considered optional.

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<td><strong>On this SAP Business Network relationship</strong></td>
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<tr>
<td>Purchase Orders (PO)</td>
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<tr>
<td>Orders from your customer sent through SAP Business Network</td>
<td>• Purchasing Cards (P-Cards) invoices</td>
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<td>• Goods</td>
<td>• Summary or Consolidated Invoices</td>
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<td>• Services</td>
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<td>Purchase Order Confirmations (OC)</td>
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<td>Confirmation of your company’s ability to provide the goods/services on the PO. Applies against a whole PO or line items.</td>
<td>Pre invoice validation/approval of services and service delivery times.</td>
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<tr>
<td>Ship Notices (ASN)</td>
<td>Remittance Advices</td>
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<tr>
<td>Advice to your customer on what has been shipped and delivery date.</td>
<td>Informational documents advising which invoices were paid and the amounts; used for reconciliation purposes.</td>
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<td>Invoices</td>
<td>Goods Receipt Notices</td>
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<td>Your company’s tax invoice for goods/services delivered.</td>
<td>Informational documents advising the correct receipt of goods by your customer.</td>
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<td>• Partial Invoices for invoicing only a part of the PO</td>
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<td>• Non-PO Invoices (PO not received through the Network)</td>
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<td>Line-Item Level Credit Invoices/Credit Memos</td>
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<td>Item level credits; price/quantity adjustments</td>
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SETTING UP YOUR ACCOUNT

This section covers what the minimum set up requirements are in your SAP Business Network account to transact successfully.

Please make sure you complete at least the following chapters of the Account Administration section on the Supplier Training Page.

- Complete your Company Profile
- Complete your Enablement Tasks
- Configure your Email Notifications
- Configure Electronic Order Routing method and Notifications
- Configure Electronic Invoice Notifications, including Tax Details
- Configure your Remittance Information and payment methods
- Set up a test account (only if you are publishing an electronic catalog or starting an integration project)

TRANSACTIONING ON SAP BUSINESS NETWORK

This section mentions the specifics of transacting with Gilead on SAP Business Network once your account has been set up. You’ll find detailed instructions in the Transacting section of the Supplier Training Page.

Specific customizations for PO CONFIRMATIONS

- PO Confirmations are preferred but not mandatory for both material and service orders.
- You may send order confirmations at either the header or line-item level.
• You may partially update the line items via rejection, but you cannot fully reject a line item.

**Specific customizations for SHIP NOTICES**

• Ship Notices are preferred but not mandatory.

**Specific customizations for INVOICES**

Detailed instructions on how to perform multiple types of invoicing are available on our [Supplier Training Page](#), under the *Invoicing* section.

• Invoicing through SAP Business Network is required. Gilead will no longer accept paper invoices and requires invoices to be submitted electronically through SAP Business Network. If you have any questions, please reach out to supplierenablement@gilead.com.

• A new and unique invoice number must be provided for each invoice; duplicate invoices will be rejected.

• PDF invoices should be attached along with any other back up documentation required.

• You are required to enter taxes at the line-item level.

• You can create a credit memo at line-item level. Line-item credit memos may be submitted for price and/or quantity adjustments.

**HELP & SUPPORT**

• The **Help Center** is located within your account and used to access documentation, FAQs and tutorials. If you have an Enterprise account, you can create a service request via the Help Center. Once submitted, a member of customer support will contact you via your preferred method: phone, chat, or email.

• Learn how to set up and operate your supplier account on our detailed [Supplier Training Page](#).

• For general support information go to [SAP Help Portal](#).

For assistance regarding business processes, please contact Gilead project team at the following email address: [SupplierEnablement@gilead.com](mailto:SupplierEnablement@gilead.com).