

Collaborative Working Executive Summary

Project Title: A patient-centred approach to flexible HIV care in Liverpool, Cheshire, and Merseyside – Collaborative working Project
Parties to the Collaborative Working: Gilead Sciences Ltd & University Hospitals of Liverpool Group

Start Date: Anticipated Start Q3 2026

Anticipated End Date: Anticipated to last 18 Months

Project Summary:

The purpose of the Collaborative Working Project is to co-design care pathways for people living with HIV in Cheshire & Merseyside, using insights gathered from surveys and interviews with local people living with HIV. The aim is to improve the experience of care for people living with HIV within the region, improve their clinical outcomes and improve retention in care.

Anticipated Benefits:

Patients: Overall, the project will help to offer better patient experiences and higher retention in care, and thereby improve outcomes for people living with HIV, in particular, the “4th 95”, “living well with HIV”. A broad summary of the expected benefits includes but may not be restricted to:

- Shared decision making and patient centred care
- Care closer to home or in a preferred setting
- Increased convenience, aimed at decreasing the incidence of "Did Not Attend" (DNA) at clinic
- Reduced need for hospital visits & travel
- Reduced need for hospital admissions
- Better experience of the healthcare system
- Improved retention in care
- Better health outcomes

Organisation/NHS: The project will help to identify ineffective and inefficient practices, which do not add value to the patient journey and are also add to the costs (over run nurse clinics as an example). As such this project will enable the NHS to offer better resource allocation, ensuring that the service can meet the demand of increased cohort size and any associated complexities. This project will include a baseline service evaluation, conducted by one of the local nursing team and a follow up evaluation which seeks to capture and share any aspects of the service improvement which would be of value or scalable to other services. It is envisaged this would be shared via abstract/ publication at relevant congress i.e. BHIVA/ NHIVNA.

- Higher quality of care & patient retention
- Services configured around patient needs
- Better health outcomes
- Better use of resources in line with Value Based Healthcare
- Fewer hospital admissions
- Better engagement with a broader and more diverse population, including younger people, those from more diverse backgrounds and those from more deprived populations.

Gilead:

Advancing patient-centred HIV care will contribute to Gilead's mission of improving lives through innovative healthcare solutions. • This will help Gilead build a long-term collaborative relationship with the Liverpool HIV service. Through delivering this project, Gilead will benefit from gaining further experience and expertise in the following: • Expertise in survey and pathway development • Development of materials to support with the design of multichannel surveys. • Development of materials to support with education of HCPs & patients • Development of materials for clinical pathway development • Development of communication materials as needed. • Gilead could seek to share the outcomes & the expertise with other HIV service providers, to improve their services and the resultant patient care • Improving retention in care can support better health outcomes for people living with HIV, which may lead to more consistent use of antiretroviral therapy (ART) as clinically appropriate

Contributions of Each Party:

Overall projected cost of this project: £79,978

Liverpool University Hospitals, £34,558: Comprising time allocated by LUHFT staff, currently estimated at dedicated to the delivery of this project & cost of tools/materials etc.

That estimated time is broken down as follows: 13 days FTE Consultant time, 6 days FTE Nurse Manager time, 5 days FTE Band 8B Nurse, 29 days Band 7B Nurse time, 10 days FTE Band 6B Nurse time

Gilead contribution: £45,420 (£38,736 PM Costs / £6,684 Gilead staff time)

Gilead will be providing the funding for the Project Manager role for 2 days per week for 18 months.

In addition, the Gilead project team members will be dedicating some of their time, currently estimated at 6 Days FTE (see below) to the smooth running of the project, including facilitating the monthly check-ins, the formal quarterly Project progress reviews, the design of the survey and supporting sessions to re-design the pathways.

Gilead's expertise shall include:

- Project management support
- Analytical support, as requested, depending on requirements of task
- Provision of internal resources to assist with:
 - Expertise in survey and pathway development
 - Development of materials to support with the design of the multichannel survey.
 - Development of materials to assist with education of HCPs & Patients
 - Development of materials for clinical pathway development
 - Development of the communication materials as needed