

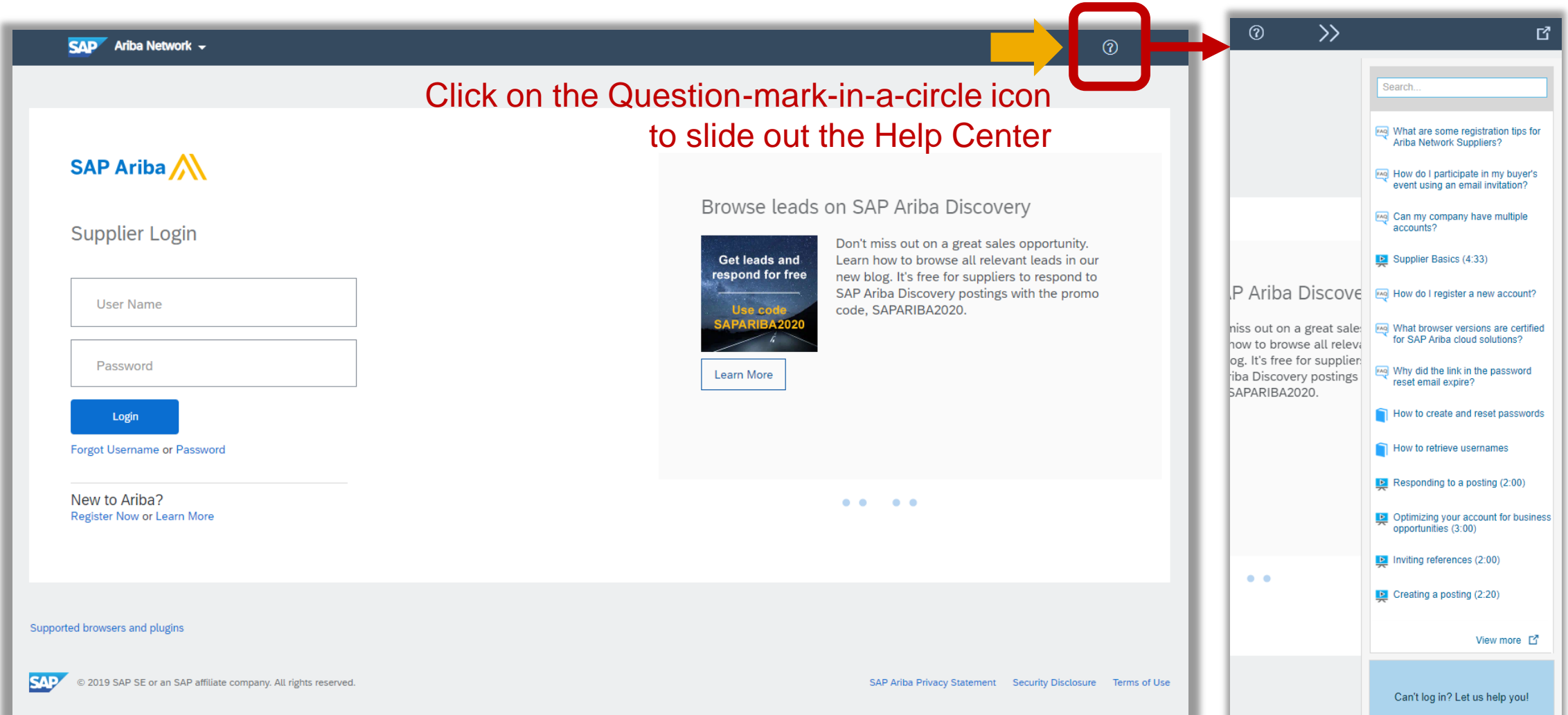
SAP Ariba 

How to access Ariba Customer Support for Suppliers

INTERNAL

To access Ariba Customer Support, go to <https://service.ariba.com/Supplier.aw/>

Click on the Question-mark-in-a-circle icon to slide out the Help Center



Click on Support to open the Help Center window

Short, targeted tutorials are available from the Documentation link

For Phone Support, input into the “I need help with” field, then click **Search**, then click “**Something else**”. Click on “**Get help by phone**”, then complete and **Submit** the webform to receive a call back.

SAP Ariba Help Center

Home Learning Support

I need help with Phone support Update

Search results for **Phone support**

- NP-20760: Support for changes in purchase orders with service calls
- NP-20212: Support for handling service calls deleted in SAP Field Service Management
- FAQ How do I contact SAP Ariba Customer Support as a supplier?
- Make fulfillment smarter and simpler with value-added functionality, services, and support with an Ariba Network enterprise account.
- How to contact SAP Ariba Support

Contact SAP Ariba Customer Support

Your responses to these questions will help us provide you an answer or direct you to the appropriate support channels.

What do you need help with?

Register Login Reset password Find out if my company has an account

Something else

Can't find what you are looking for? Let us help you.

Choose your communication preference:

Get help by phone Estimated wait in minutes: 2

Attend a live webinar

SAP Ariba Help Center

Home Learning Support

SAP Ariba Phone Support

Provide the following information, and the next available specialist will call you.

Problem Description

Short Description: * Phone support

Details: *

Contact Information

First Name: *

Last Name: *

Company: *

Email: *

Requested Language: English Select a different language from the Home tab.

Phone: * +1 201-555-0123 Extension: *

Confirm Phone Number: *

My phone number is correct.

Do not record this phone call.

Ariba Network ID: *

You expressly agree and understand that your data entered into this system will be transferred to Ariba, Inc. and the Ariba hosted computer systems (currently located primarily in the U.S.), in accordance with the Ariba Privacy Statement and applicable law.

I agree

* Required Fields

Submit Cancel

Recommendations*

- How do I expire an Ariba Network account?
- ShipTo address phone and fax numbers aren't populating on purchase order sent to Ariba Network
- How do I delete my Ariba Network account?
- How do I downgrade my fully enabled account to a Standard account?
- How can I update my phone number in SAP Ariba Connect?
- Suppliers are automatically populating a phone number prefix of +1. Why does this happen and how can we prevent this?
- As a buyer, how do I get help by phone?
- P9R2-3316: The support information in the Help menu of Ariba on-premise applications needed to be updated to show the new URL.
- P9R2-3315, P9R2-3283: The support information in the Help menu of Ariba on-premise applications needed to be updated to show the new URL.

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